

Shop More. Earn More Rewards At The Clementi Mall

25 September 2026 to 1 November 2026

Terms & Conditions

1. INTRODUCTION

1.1. Shop More. Earn More Rewards The Clementi Mall (the "Promotion") is exclusive to members of CapitaStar Rewards ("Eligible Shopper") as at the start of the Promotion Period. CapitaStar Rewards (refer to CapitaStar Rewards Programme - <https://www.capitastar.com/sg/en/about-us.html>) will only be awarded for the qualifying spend as shown in the table below.

1.2. The Promotion is organised by Xiaohong Property Management Pte Ltd ("Organiser") and shall be governed by these Terms & Conditions ("T&Cs").

1.3. The Promotion Period is from 25 September 2026 to 1 November 2026, both dates inclusive.

1.4. The Promotion mechanics are as follows:

Title	Qualifying Spend	Reward	Eligibility
Ready, Set, EARN 10,000 STAR\$	Spend \$120 at any participating stores (non-F&B) to receive 10,000 STAR\$	10,000 STAR\$	- Limited to the first 1,000 redemptions on a first-come, first served basis. - One redemption per member per day.
Dine and score 5,000 STAR\$	Spend \$80 at any participating F&B stores to receive 5,000 STAR\$	5,000 STAR\$	- Limited to the first 1,000 redemptions on a first-come, first served basis. - One redemption per member per day.
Load the cart with 3X STAR\$.	Earn 3X STAR\$ with minimum spend of \$100 at FairPrice Finest in a single transaction. <i>Capped at \$500 spending</i>	3X STAR\$ <i>Capped at 1,500 STAR\$</i>	- Limited to the first 4,000 members on a first-come, first served basis - One redemption per member per day
Shop your way to 2,000 STAR\$	Spend \$30 eCapitaVoucher in a single receipt at any participating stores (non-F&B) to receive 2,000 STAR\$	2,000 STAR\$	- Limited to the first 1,000 redemptions on a first-come, first served basis. - One redemption per member per day.
Dine Your Way to 1,000 STAR\$	Spend \$20 eCapitaVoucher in a single receipt at any participating F&B stores to receive 1,000 STAR\$	1,000 STAR\$	- Limited to the first 1,000 redemptions on a first-come, first served basis. - One redemption per member per day.

1.4.1. Ready, Set, EARN 10,000 STAR\$ - Accumulate a minimum spend of \$120 in same-day receipts, minimum spend of S\$20 in a single receipt at any participating stores (non-F&B) is required.

Dine and score 5,000 STAR\$ - Accumulate a minimum spend of \$80 in same-day receipts minimum spend of S\$20 in a single receipt at any participating F&B stores is required.

Load the cart with 3X STAR\$. - Eligible Shoppers must spend a minimum of \$100 in a single receipt at FairPrice Finest

Shop your way to 2,000 STAR\$ - Eligible Shoppers must spend a minimum of \$30 in eCapitaVouchers in a single receipt at any participating stores (non-F&B).

Dine Your Way to 1,000 STAR\$ - Eligible Shoppers must spend a minimum of \$20 in eCapitaVouchers in a single receipt at any participating F&B stores.

1.4.2. The applicable Reward (STAR\$ & eVouchers) will be automatically credited directly into the CapitaStar App of the Eligible Shopper upon successful verification of the qualifying spend, status of Mastercard credit or debit card linkage on the CapitaStar App, and upon making a qualifying transaction using an Eligible Payment Method (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay).

For the avoidance of doubt, please ensure that the following requirements have been fulfilled before making a qualifying transaction:

- **eCapitaVoucher** – Kindly ensure that you have sufficient eCapitaVouchers in your CapitaStar account.
- **Mastercard** – Kindly ensure that you have a valid Mastercard credit or debit card linked to your CapitaStar App.
- **DBS/POSB Payment Modes** – Kindly ensure that your CapitaStar account is linked to the DBS PayLah! App.
- **ShopBack Pay** – Kindly ensure that your CapitaStar account is linked to ShopBack.

1.4.3. Rewards may take up to 7 working days to be issued.

1.4.4. Rewards will be issued based on eligible transactions registered in the CapitaStar system in chronological order.

Scenario 1: Eligible Shopper has one successful transaction on the same day, at the participating F&B outlet, transaction is captured.

S/N	Transaction Amount	Transaction Date & Time	Transaction Captured	Status
1	S\$80	25 Sep, 12pm	25 Sep, 12pm	Completed ✓

Based on the above,
Transaction 1 qualifies for the base point: **400 STAR\$** and **5,000 STAR\$ Reward**.

Scenario 2: Eligible Shopper utilised **S\$20 eCapitaVoucher** in a single transaction.

S/N	Transaction Amount	Transaction Date & Time	Status
1	S\$20 eCapitaVoucher	25 Sep, 3pm	Completed ✓

Based on the above,

The transaction qualifies for the base point of **100 STAR\$** and **1,000 STAR\$ Reward** upon successful verification.

1.4.5. The Reward in this Promotion is provided on a first-come, first-served basis and redemption of the respective Reward is subject to availability at The Clementi Mall, subject to availability.

1.4.6. The validity period of each Reward shall follow the expiry stated in the respective Reward issued via the CapitaStar App. Eligible Shoppers may refer to the "My Balance Summary" tab in the CapitaStar App for the applicable expiry date.

1.4.7. The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.

2 ELIGIBILITY

2.1 Without limiting the generality of the above, the following persons shall not be eligible for the Promotion:

- employees of any retail tenants in The Clementi Mall; and
- persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.

2.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

3 QUALIFYING SPEND

3.1 Only the total final amount paid at the participating store(s) using eCapitaVoucher, linked Mastercard credit or debit card, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay will be accepted for this Promotion. Refer to 1.4.2 for more information on the Eligible Payment Methods to qualify for the Reward.

3.2 Notwithstanding Clause 1.4 of this Terms and Conditions hereinabove, transactions(s) from car grooming services, SingPost transactions, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), AXS / SAM machines transactions and bill payments, purchase of lottery tickets, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows, transactions at GP, Dental and Specialist Clinics, Transactions(s) from deposit placements, order

placements, payments using tenant / credit card loyalty points, payment via tenant's online ordering/table ordering platform and transactions made with UOB Mastercard via Apple Pay will not be accepted for the purposes of this Promotion. Refer to our Help Centre for the full exclusion list: <https://www.capitastar.com/sg/en/contact-us.html>

- 3.3 The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 3.4 The Organiser reserves the right to verify all purchases made by the Eligible Shopper and the transaction(s) before processing the redemption of the Rewarding the Promotion.
- 3.5 Transactions shall be considered expended for the purposes of this Promotion and other promotions in The Clementi Mall when it is used to redeem the Reward. Transactions cannot be used for redemption of multiple Rewards. Transactions cannot be used for redemption of more than one promotion at The Clementi Mall.

4 GENERAL TERMS & CONDITIONS

- 4.1 By participating in this Promotion, the Member (CapitaStar members):
- 4.2 Acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Investment Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at <https://www.capitaland.com/international/en/legal-notice/privacy-policy.html> and may be amended, replaced, substituted from time to time.
- 4.3 Agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.
- 4.4 All Rewards are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.
- 4.5 The Reward will not be awarded until the transaction(s) are determined to be valid. The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.
- 4.6 The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and

conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.

4.7 The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.

4.8 By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed with this Promotion Terms and Conditions.

4.9 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.

4.10 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.

4.11 Information stated in this Promotion's Terms and Condition is correct at the time of dissemination and is subject to change without prior notice.