Unwrapping The Joy of Christmas
At The Clementi Mall
20 November to 31 December 2026

Terms & Conditions

1. INTRODUCTION

1.1 Unwrapping The Joy of Christmas (the "Promotion") is exclusive to members of CapitaStar Rewards ("Eligible Shopper") as at the start of the Promotion Period. CapitaStar Rewards (refer to CapitaStar Rewards Programme - https://www.capitastar.com/sg/en/about-us.html) will only be awarded for the qualifying spend as shown in the table below.

1.2 The Promotion is organised by Xiaohong Property Management Pte Ltd ("Organiser") and shall be governed by these Terms & Conditions ("T&Cs").

1.3 The Promotion Period is from **20 November 2026 to 31 December 2026**, both dates inclusive.

1.4 The Promotion mechanics are as follows:

Title/Period	Qualifying Spend	Reward	Eligibility
Unwrap More Rewards 20 Nov – 31 Dec 2026	Spend $160 at participating Non F&B stores to receive 10,000 STAR$®	10,000 STAR$®	• Limited to the first 4,000 redemptions on a first-come, first-served basis. • One redemption per member per day.
Unwrap A Little Extra 20 Nov – 31 Dec 2026	Spend $30 at participating F&B stores to receive 5,000 STAR$®	5,000 STAR$®	• Limited to the first 1,000 redemptions on a first-come, first-served basis. • One redemption per member per campaign.

1.4.1 The applicable Reward (STAR$® & eVouchers) will be automatically credited directly into the CapitaStar App of the Eligible Shopper upon successful verification of the qualifying spend, status of Mastercard credit or debit card linkage on the CapitaStar App, and upon making a qualifying transaction using an Eligible Payment Method (eCapitaVoucher, Mastercard, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay or Kris+).

For the avoidance of doubt, please ensure that the following requirements have been fulfilled before making a qualifying transaction:

- **eCapitaVoucher** – Kindly ensure that you have sufficient eCapitaVouchers in your CapitaStar account.
- **Mastercard** – Kindly ensure that you have a valid Mastercard credit or debit card linked to your CapitaStar App.

- **DBS/POSB Payment Modes** – Kindly ensure that your CapitaStar account is linked to the DBS PayLah! App.
- **ShopBack Pay** – Kindly ensure that your CapitaStar account is linked to ShopBack.
- **Kris+ -** Kindly ensure that your CapitaStar account is linked to Kris+.

1.4.2 Rewards may take up to **7 working days** to be issued.

1.4.3 Rewards will be issued based on eligible transactions registered in the CapitaStar system in chronological order.

Scenario 1: Eligible Shopper has one successful transaction on the same day, at the participating Non F&B outlet, transaction is captured.

S/N	Transaction Amount	Transaction Date & Time	Transaction Captured	Status
1	S$160	20 Nov, 12pm	20 Nov, 12pm	Completed ✓

Based on the above,
Transaction 1 qualifies for the base point: **800 STAR$®** and **10,000 STAR$® Reward**.

Scenario 2: Eligible Shopper has one successful transaction on the same day, at the participating F&B outlet, transaction is captured.

S/N	Transaction Amount	Transaction Date & Time	Status
1	S$30	23 Nov, 12pm	23 Nov, 12pm

Based on the above,

Transaction 2 qualifies for the base point: **150 STAR$®** and **5,000 STAR$® Reward**.

1.4.4 The Reward in this Promotion is provided on a first-come, first-served basis and redemption of the respective Reward is subject to availability at The Clementi Mall, subject to availability.

1.4.5 The validity period of each Reward shall follow the expiry stated in the respective Reward issued via the CapitaStar App. Eligible Shoppers may refer to the "My Balance Summary" tab in the CapitaStar App for the applicable expiry date.

1.4.6 Eligible Transactions made with an Eligible Payment Method and registered on the CapitaStar app before 10am will not qualify for the Promotion.

1.4.7 The Organiser reserves the right to vary or amend any terms & conditions at any time, without prior notice, and without liability. In case of any dispute, the Organiser's decision shall be final and not appealable.

1. ELIGIBILITY

1.1 Without limiting the generality of the above, the following persons shall not be eligible for the Promotion:

- employees of any retail tenants in The Clementi Mall; and
- persons who the Organiser may decide to exclude at its discretion without notice and without providing any reason, at any time.

1.2 The Organiser reserves the right to disqualify any member who is found at any time (whether before or after the receipt of any Reward) to be in breach of the relevant eligibility or qualifying criteria. Any Reward awarded to any member may be forfeited, and if collected, shall be returned to the Organiser promptly and may be dealt with the Organiser's sole discretion.

2. QUALIFYING SPEND

2.1 Only the total final amount paid at the participating store(s) using eCapitaVoucher, linked Mastercard credit or debit card, DBS/POSB payment modes (including DBS/POSB American Express, Mastercard, VISA credit or debit cards and/or DBS PayLah!) or ShopBack Pay or Kris+ will be accepted for this Promotion. Refer to 1.4.2 for more information on the Eligible Payment Methods to qualify for the Reward.

2.2 Notwithstanding Clause 1.4 of this Terms and Conditions hereinabove, transactions(s) from car grooming services, SingPost transactions, purchase or top up of Cashcard / stored value cards, purchase or top up of stores' membership card, gift cards and vouchers (i.e. eCapitaVoucher or participating stores' vouchers), AXS / SAM machines transactions and bill payments, purchase of lottery tickets, any transactions at pawn shops and money changer, bank and other financial institutions' transactions, transactions from pushcarts and stalls at temporary roadshows, transactions at GP, Dental and Specialist Clinics, Transactions(s) from deposit placements, order placements, payments using tenant / credit card loyalty points, payment via tenant's online ordering/table ordering platform and transactions made with UOB Mastercard via Apple Pay will not be accepted for the purposes of this Promotion. Refer to our Help Centre for the full exclusion list: https://www.capitastar.com/sg/en/contact-us.html

2.3 The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

2.4 The Organiser reserves the right to verify all purchases made by the Eligible Shopper and the transaction(s) before processing the redemption of the Rewarding the Promotion.

2.5 Transactions shall be considered expended for the purposes of this Promotion and other promotions in The Clementi Mall when it is used to redeem the Reward. Transactions cannot be used for redemption

of multiple Rewards. Transactions cannot be used for redemption of more than one promotion at The Clementi Mall.

3. GENERAL TERMS & CONDITIONS

3.1 By participating in this Promotion, the Member (CapitaStar members):

3.2 Acknowledges and consents to the processing, collection, use and disclosure of his/ her Personal Data by the Organiser, its affiliates, subsidiaries and related corporations including its holding company, CapitaLand Investment Limited (collectively, "CapitaLand Group"), and authorised agents, business partners and service providers in compliance with applicable data protection laws, regulations and guidelines to facilitate the administration of the Promotion including compliance with the Promotion Terms and Condition and that he/ she has read and agreed with the CapitaLand Group's and Data Protection Policy available at https://www.capitaland.com/international/en/legal-notices/privacy-policy.html and may be amended, replaced, substituted from time to time.

3.3 Agrees that the Organiser, its affiliates, subsidiaries, agents, business partners and respective officers and employees shall not be liable for any actions, claims, demands, injuries, proceedings, liability, losses, damages, costs and expenses of any nature sustained by the member directly or indirectly by reason of or in connection with this Promotion. The member shall indemnify and keep the Organiser and its officers, servants, agents and employees ("the Indemnified Parties") fully indemnified against any and all loss, damage, demand, liability, claims, expenses and costs (including legal costs on a full indemnity basis) suffered and/or incurred by any of the Indemnified Parties as a result of the breach of any of the terms and conditions herein by the member. Members are deemed to have read, understood and accepted all the T&Cs set out herein, as well as any other requirements set out in any related promotional material, and all amendments, additions, replacements and modifications there to as may be made from time to time.

3.4 All Rewards are non-transferable, non-refundable, and non-exchangeable for cash, credit, goods or benefits-in-kind, unless otherwise stated.

3.5 The Reward will not be awarded until the transaction(s) are determined to be valid. The Organiser may reject any transactions as invalid at its sole and absolute discretion, and such determination shall be final and conclusive.

3.6 The Organiser and its partner(s) (if any) in this Promotion reserve the right to change, vary, replace, substitute, amend, withdrawal or cancel this Promotion and/or any of the terms and conditions herein at their sole and absolute discretion and without prior notice or any liability to any party.

3.7 The Organiser does not make any warranty or representation in relation to any product or services offered in this Promotion or redeemed by vouchers or gift certificates and shall not accept any liability in respect of the same.

3.8 By participating in this Promotion, the Eligible Shopper represents that he/ she has read and agreed with this Promotion Terms and Conditions.

3.9 This Promotion Terms and Conditions shall be governed by the laws of Singapore and all participants in this Promotion irrevocably submits to the exclusive jurisdiction of the Singapore Courts to resolve all disputes.

4.0 The Organiser's decision on all matters relating to the Promotion shall be final, conclusive and binding. No correspondence will be entertained.

4.1 Information stated in this Promotion's Terms and Condition is correct at the time of dissemination and is subject to change without prior notice.

Other Terms & Conditions

The Promotion mechanics are as follows:

Tier	Title/Period	Qualifying Spend	Reward	Eligibility
1	**Wrap & Share The Joy** 20 Nov – 31 Dec 2026	Spend min. $30 mall-wide to redeem a limited-edition Gift Wrapping Paper	Gift Wrapping Paper x 1	• Limited to the first 2,000 redemptions on a first-come, first-served basis. • One redemption per transaction.
2	**Capture The Joy** 7 – 27 Dec 2026 12pm to 8pm	Spend min. $60 mall-wide to redeem a festive themed AR Photo Print	AR Photo Print x 1	• Max. 2 combined same-day receipts. • One redemption per transaction.

***Capture The Joy -** Qualifying spend cannot be combined across different Promotion mechanics.

1. Receipts presented must be same-day from stores in The Clementi Mall. Receipts generated from online purchases or collection chits are not eligible.
2. Shopper/ child must be present in person and provide their full names as in NRIC, a valid contact number and the same-day qualifying original receipts (in Singapore dollars), corresponding credit/debit card slips/NETS.
3. Only same-day purchase original receipt(s) will be qualified for redemption.
4. Original receipts from The Clementi Mall's with a time stamp of 9.30pm or later can be presented the following day and will be accepted for redemption. However, this will not be applicable for receipts presented on 31 December 2026 with a time stamp of 10pm (Tier 1)/ 8pm (Tier 2) or later.
5. GWP redeemed are non-transferable, non-exchangeable, and non-exchangeable for cash, promotional, discount and mall vouchers.
6. The Management reserves the right to request for shoppers to present their purchased items as proof of purchase to make redemption.
7. For transactions value that involves redemption of tenant's reward points, rebates and trade-in receipts etc, only the amount after deduction of such points and/or rebates will be regarded as the final transaction value for redemption.
8. This Promotion is open to all Singapore citizens, Singapore permanent residents or Singapore residents (with valid employment passes or work permits) aged 18 and above. Employees of the Organisers and their spouses (if any), the Organisers' agencies, auditors, The Clementi Mall tenants' staff and any other parties who are directly involved in the Promotion (including

in the organizing, promoting, or conducting of the Promotion) will not be eligible to participate in the Promotion.

9. Receipts for bill payments, purchase deposits, purchase of postage stamps, parking coupons, mobile pre-paid cards, Cash Cards and vouchers, receipts for product trade-in with zero top-up value, duplicate store receipts, credit/debit card slips, receipt(s) from purchase of mall/store vouchers, online purchases, pop-up sales stores, pushcarts, atrium sales, roadshows, money changer, bill payment(s) via automated machine or any outlet, topping of cash card/debit card/prepaid store value cards, paid with tenants' reward points and/or rebates, cash vouchers purchased from external organisations and handwritten receipts do not qualify.
10. Duplicate receipts and credit card charge slips are not eligible for redemption.
11. For any spend or purchase(s) made on installment plan, only one redemption is allowed on the same-day based on the total purchase amount.
12. The Management reserves the right to amend the terms and conditions at any time without prior notice.
13. By participating in this promotion, participants consent to The Management, including its appointed agents, tenants and business associates, collecting, using and/or processing their personal data (including but not limited to name and mobile number) solely for the purposes of administering this promotion, including manual crediting of lucky draw chances, verification of eligibility, and contacting winners in relation to this promotion. Should any participant wish to withdraw his/her consent to the Management's use and/or processing of his/her information or personal data for the purpose of sending to him/her marketing messages, kindly visit The Clementi Mall Information Counter. Please allow seven (7) working days for processing.